

## **BILLING AND CREDIT BUREAU**

Anyone who owes a current and/or past due support obligation will receive a monthly bill unless you pay your support through Income Withholding or through another state. If you pay your support through Income Withholding or another state you will **not** receive a bill unless the CSED stops receiving payments.

The beginning balance on the bill includes the support obligation for the month of the statement. Payments received through the last working day of the previous month will be reflected on the bill. All children named in your support order will be listed on the bill even though we may not be collecting support for them.

Under the authority of MCA 40-5-261 and ARM 37.62.1701 through 1705, the CSED reports debts that are greater than or equal to two months current support to the credit bureau. If the case is for past due support only the total debt will be reported. If you disagree with the amount to be reported you can request an informal review from the CSED regional office through a telephone, fax, or written request. You may be required to provide additional documentation.

If you disagree with the amount that has already been reported to the credit bureau you can request an investigation of the debt by contacting your local credit bureau. You will be required to provide information as to why you are contesting the reported amount. The credit bureau will contact the CSED to review the accuracy of the amount reported. If you disagree with the results of the investigation you may formally contest the matter with the CSED through a written request.